

Annual efficiency statement - backward look 2006/07

Details

Local authority Redditch Borough Council

Contact name Teresa Kristunas

Job title Head of Finance

Email address teresa.kristunas@redditchbc.gov.uk

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Statement

Overarching Key Actions Taken

The Council is committed to delivering value for money in the context of continuous improvement in its services and internal processes. In its role as a service provider it pursues the delivery of high quality, cost effective services in order to realise its aims.

The Council is committed to a rigorous examination of all budgets, which will seek to identify efficiency savings in order to reduce the demand on reserves and redirect resources to priority services. Individual budget holders continue to review service areas to identify efficiency savings. A budget strategy exercise, which involved a critical review of service budgets generated significant savings.

	No efficiency gains to be reported in this sector, (enter 0 in 2005/06 and 0 in 2006/07)								0	0	Yes
	Key actions undertaken to achieve efficiency gain:										
	Quality crosscheck notes:										
Local transport (non-highways)	0	0	0	0	0	0	0	0	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	2006/07 Primary quality crosscheck										
	Quality crosscheck						2005/06	2006/07	Quality crosscheck met?		
	No efficiency gains to be reported in this sector, (enter 0 in 2005/06 and 0 in 2006/07)								0	0	Yes
	Previous primary quality crosscheck (if different)										
	Previous primary quality crosscheck						2005/06	2006/07	Quality crosscheck met?		
Number of local bus passenger journeys (BV102)						0	0	Yes			
	Key actions undertaken to achieve efficiency gain:										
	Quality crosscheck notes:										
LA social housing (capex)	0	0	178,804	178,804	0	0	178,804	178,804	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	2006/07 Primary quality crosscheck										
	Quality crosscheck						2005/06	2006/07	Quality crosscheck met?		
Percentage of homes made decent						100	100	Yes			

	<p>Key actions undertaken to achieve efficiency gain: By installing High Efficiency Grade A boilers, room controlled Thermostatic Radiator Valves and extra roof insulation the Council has been able to save £178,804 on our Gas Central Heating Contract. Centrica have paid the Council a subsidy of £178,807 because of the reduction in emissions over the year.</p> <p>Quality crosscheck notes: The average SAP rating of local authority owned dwellings (BVPI 63) has increased from 71 in 2005/06 to 72 in 2006/07.</p>										
	0	0	0	0	0	0	0	0	0	<ul style="list-style-type: none"> • Documents • People • Projects 	
LA social housing (other)	2006/07 Primary quality crosscheck										
	Quality crosscheck						2005/06	2006/07	Quality crosscheck met?		
	No efficiency gains to be reported in this sector, (enter 0 in 2005/06 and 0 in 2006/07)						0	0	Yes		
	Previous primary quality crosscheck (if different)										
	Previous primary quality crosscheck						2005/06	2006/07	Quality crosscheck met?		
	Percentage of homes made decent						100	100	Yes		
	Key actions undertaken to achieve efficiency gain:										
	Quality crosscheck notes:										
Non-school educational services	0	0	0	0	0	0	0	0	0	<ul style="list-style-type: none"> • Documents • People • Projects 	
	2006/07 Primary quality crosscheck										
	Quality crosscheck						2005/06	2006/07	Quality crosscheck		

	met?										
	No efficiency gains to be reported in this sector, (enter 0 in 2005/06 and 0 in 2006/07)								0	0	Yes
	Key actions undertaken to achieve efficiency gain:										
	Quality crosscheck notes:										
Supporting people	0	0	0	0	0	0	0	0	0	<ul style="list-style-type: none"> • Documents • People • Projects 	
	2006/07 Primary quality crosscheck										
	Quality crosscheck						2005/06	2006/07	Quality crosscheck met?		
	No efficiency gains to be reported in this sector, (enter 0 in 2005/06 and 0 in 2006/07)						0	0	Yes		
	Key actions undertaken to achieve efficiency gain:										
	Quality crosscheck notes:										
Homelessness	0	0	0	0	0	0	0	0	0	<ul style="list-style-type: none"> • Documents • People • Projects 	
	2006/07 Primary quality crosscheck										
	Quality crosscheck						2005/06	2006/07	Quality crosscheck met?		
	No efficiency gains to be reported in this sector, (enter 0 in 2005/06 and 0 in 2006/07)						0	0	Yes		
	Key actions undertaken to achieve efficiency gain:										

Quality crosscheck notes:										
Other cross-cutting efficiencies not covered above										
	165,359	165,359	225,188	225,188	225,188	225,188	390,547	390,547	<ul style="list-style-type: none"> • Documents • People • Projects 	
Corporate services	2006/07 Primary quality crosscheck									
	Quality crosscheck						2005/06	2006/07	Quality crosscheck met?	
	No new qualifications on the financial accounts (0=No, 1=Yes)						1	1	Yes	
	Key actions undertaken to achieve efficiency gain: The Council has undertaken a review of its management structure and saved £80,656 through the deletion of one director and one PA post. The Council has also saved £144,532 through service reviews deleted a number of posts without impacting on service delivery.									
Quality crosscheck notes: Customer satisfaction with the Council's One Stop Shops has increased from 92.23% in 2005/06 to 95.46% in 2006/07.										
Procurement - goods and services	108,700	101,296	163,283	163,283	108,655	108,655	271,983	264,579	<ul style="list-style-type: none"> • Documents • People • Projects 	
	2006/07 Primary quality crosscheck									
	Quality crosscheck						2005/06	2006/07	Quality crosscheck met?	
	Content and implementation of Corporate Procurement Strategy reviewed in the last year (0=No, 1=Yes)						1	1	Yes	
Key actions undertaken to achieve efficiency gain: 1. The Council has continued to use										

	<p>consultants for the procurement of its energy and telecommunications supplies. In 2006/07 refunds totally £9422 were due to the Council. A further £20,132 have been saved through reductions in usage and leakage allowances. 2. In December 2006 the Council changed mobile phone supplier which netted the Council a £20,350 credit on transfer. 3. We have used brokers and e-procurement methods to improve procurement processes. Tendering for insurances in 2006/07 generated premium savings of £108,655. 4. The Council has also generated savings of £3,560 by procuring fuel using OGCbuying.solutions.</p> <p>Quality crosscheck notes:</p>									
Procurement - construction	0	0	0	0	0	0	0	0	<ul style="list-style-type: none"> • Documents • People • Projects 	
	2006/07 Primary quality crosscheck									
	Quality crosscheck						2005/06	2006/07	Quality crosscheck met?	
	No efficiency gains to be reported in this sector, (enter 0 in 2005/06 and 0 in 2006/07)						0	0	Yes	
Key actions undertaken to achieve efficiency gain:										
Quality crosscheck notes:										
Productive time	0	0	0	0	0	0	0	0	<ul style="list-style-type: none"> • Documents • People • Projects 	
	2006/07 Primary quality crosscheck									
	Quality crosscheck						2005/06	2006/07	Quality crosscheck met?	
	Non-approved indicator (enter 0 in 2005/06 and 1 in						0	0	Yes	

	2006/07 and explain in the text box)								
	Key actions undertaken to achieve efficiency gain:								
	Quality crosscheck notes:								
Transactions	456,625	0	41,536	0	41,536	0	498,161	0	<ul style="list-style-type: none"> • Documents • People • Projects
	2006/07 Primary quality crosscheck								
	Quality crosscheck		2005/06		2006/07		Quality crosscheck met?		
	Percentage of invoices paid on time (BV8)		93.71		94.1		Yes		
	Previous primary quality crosscheck (if different)								
Previous primary quality crosscheck		2005/06		2006/07		Quality crosscheck met?			
Speed of processing new HB/CTB claims (BV78a)		35.66		34		Yes			
Key actions undertaken to achieve efficiency gain: 1. From December 2006 the Council has reduced the number of bills received in respect of mobile phones from 12 per month to 12 per year, saving £1,008. 2. The Care and Repair Service has to continued to reduce the amount of time taken to process application and at the same time reduce the cost of the service saving £40,528.									
Quality crosscheck notes: The ongoing drive to consolidate invoices in helping to reduce the time taken to pay suppliers.									
Miscellaneous efficiencies	0	0	0	0	0	0	0	0	<ul style="list-style-type: none"> • Documents • People • Projects
	2006/07 Primary quality crosscheck								
Quality crosscheck		2005/06		2006/07		Quality crosscheck			

	<p style="text-align: right;">met?</p> <p>No efficiency gains to be reported in this sector, (enter 0 in 2005/06 and 0 in 2006/07) 0 0 Yes</p>								
	Key actions undertaken to achieve efficiency gain:								
	Quality crosscheck notes:								
	Ongoing gains sustained from 2005/06 (£)		Further gains achieved in 2006/07 (£)		...of which expected to be ongoing (£)		Cumulative gains as at end of 2006/07 (£)		
Title	Total gains	...of which cashable (£)	Total gains	...of which cashable (£)	Total gains	...of which cashable (£)	Total gains	...of which cashable (£)	Related links
Total	772,605	308,576	744,806	582,710	511,374	349,278	1,517,411	891,286	